Cleveland Sight Center

Children and Young Adult Services Department

Case Management Services

On an individualized basis, our Case Managers provide information, resources, and support to families who have a child (age 3 through high school graduation) with a suspected or confirmed visual impairment. Case Managers may collaborate with school district staff to ensure the identification of appropriate services for children with low vision or blindness. They gather appropriate documents to coordinate services with families, medical providers, educational professionals, and other community agencies. They are available to provide consultation to educational professionals and may attend school meetings such as ETR and IEP meetings. Case Managers may guide families through the special education process as the needs of their child change over time.

Additional Case Management Responsibilities:

- Providing support with identifying the needs of children with visual impairments
- Educating & supporting parents, service providers, school teams, and the community
- Connecting parents with resources to meet their child's needs
- Supporting career preparation and independent living programs for teens
- Managing Jon Peterson Special Needs Scholarship awards and services to eligible children
- Coordinating with Cleveland Sight Center's Low Vision Clinic for eye appointments
- Assisting families with applying for financial assistance for needed Sight Center services or low vision aids
- Empowering the child and family to advocate for the child's needs

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**To make a new referral or register your child please contact
our Registration team at
Phone (216) 658-4685
Fax (216) 658-8731
Email: registration@clevelandsightcenter.org**

School Age Children: 3 Years Old - High School Graduation
Kristen Callahan, Manager of Education and Advocacy
kcallahan@clevelandsightcenter.org
Direct: (216) 658-8774

Alternate Contact
Caley Haehn, Program Coordinator/Case Management
chaehn@clevelandsightcenter.org
Direct: (216) 282-5819 (call or text)
Fax: (216) 649-0620